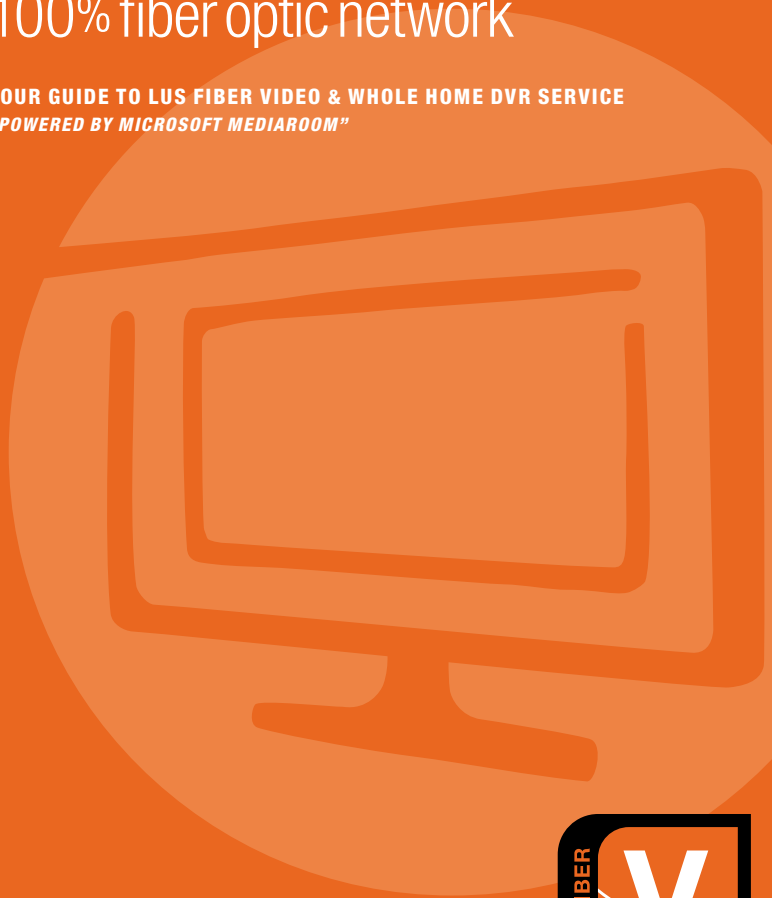




Welcome to television
reinvented with the city's only
100% fiber optic network

YOUR GUIDE TO LUS FIBER VIDEO & WHOLE HOME DVR SERVICE
"POWERED BY MICROSOFT MEDIAROOM"





Watch what 100% fiber optic video can do for your home entertainment.

Welcome to Video service from LUS Fiber, powered by Microsoft Mediaroom. With the easy-to-read programming guide and easy-to-use menu and navigation screens, watching TV just got, well, easier. Every LUS Fiber set-top box is HD ready so you can enjoy the clearest picture and the brightest colors with your HD television. And with Whole Home DVR you can pause, rewind and play live TV. You can even record all your favorite shows (up to 3 at one time!) and watch them when you want, where you want. The Whole Home DVR gives you the freedom to access your recordings from any TV in your house with an LUS Fiber set-top box.



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YOUR LUS FIBER WHOLE HOME DVR HAS IT ALL

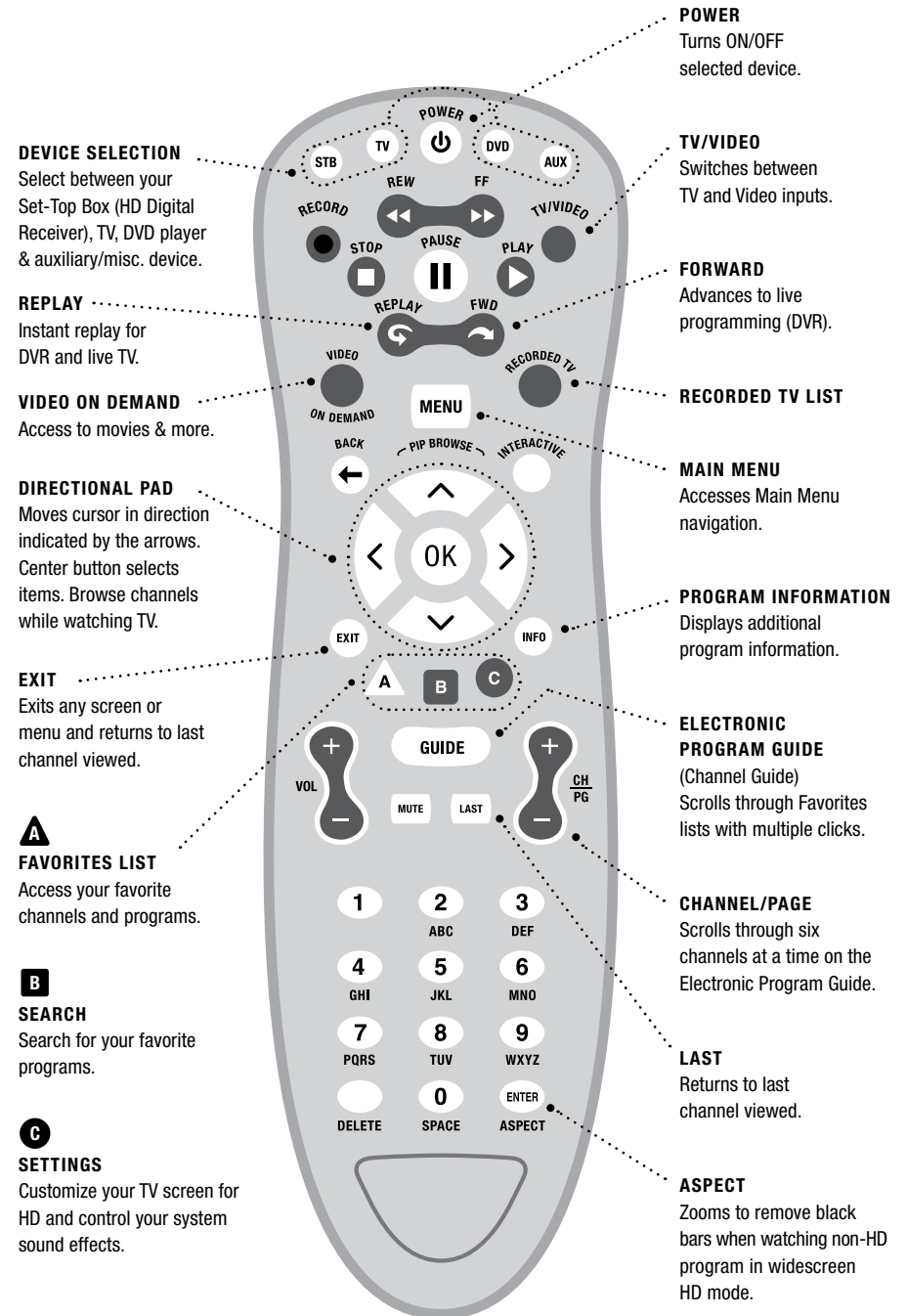
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KEYS TO CONTROLLING YOUR LUS FIBER VIDEO SERVICE



GET TO KNOW YOUR LUS FIBER HD AND HD/DVR RECEIVER

Your LUS Fiber HD Receiver is a Motorola VIP 1200 while your Whole Home DVR is a Motorola VIP 1216. The receivers or set-top boxes must be handled much in the same way as a computer to reduce potential for damage.

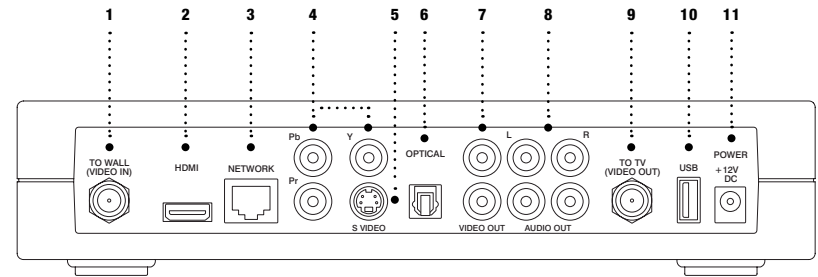
Position it in an open space to allow airflow around the box.

Do not place the box in an enclosed entertainment unit or cabinet.

Do not place the box on a soft surface such as a rug, sofa, bed or other similar surface.

The set-top box should not be next to an external heat source that could raise the temperature of the box.

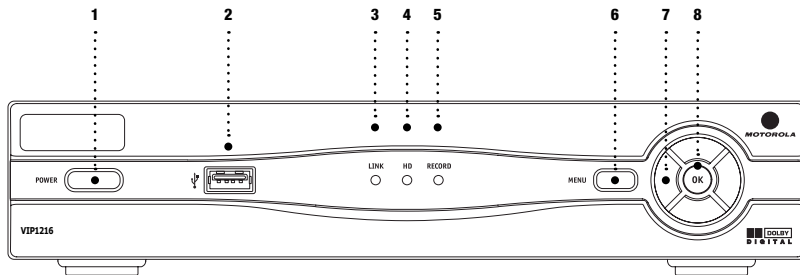
Connection into a surge protector along with your other audio/video equipment is highly recommended.



REAR PANEL MOTO VIP 1216

Set-top boxes with hard drives and those without hard drives have identical front-panel controls and lights; only the size varies.

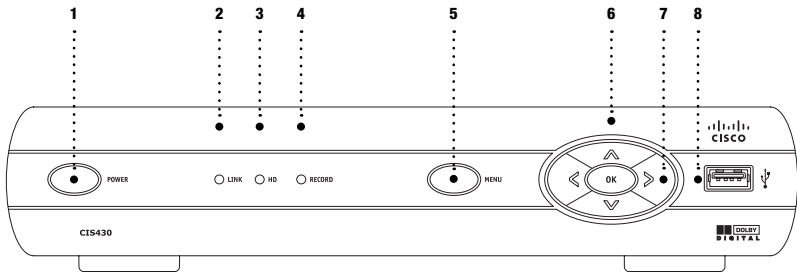
1. To Wall (Video In) – Coax input for home video network.
2. HDMI – Input for high definition TV or home theater receiver with HDMI connections.
(Note: LUS Fiber does not support HDMI connections)
3. Network – Ethernet port.
4. Y PB R – components to connect video output to an HDTV.
5. S-Video – Video output for VCR or TV with S-Video connections.
6. Optical – S/PDIF audio output to a digital home theater receiver.
7. Video Out – RCA output to connect to TV, VCR, DVD recorder or other device.
8. Audio Out L and R – Left and Right RCA stereo audio output.
9. To TV (Video Out) – Coax output for TV or VCR.
10. USB – not currently supported, reserved for future use.
11. Power +12V DC – DC power adaptor connection.



FRONT PANEL MOTO VIP 1216

Set-top boxes with hard drives and those without hard drives have identical front-panel controls and lights; only the size varies.

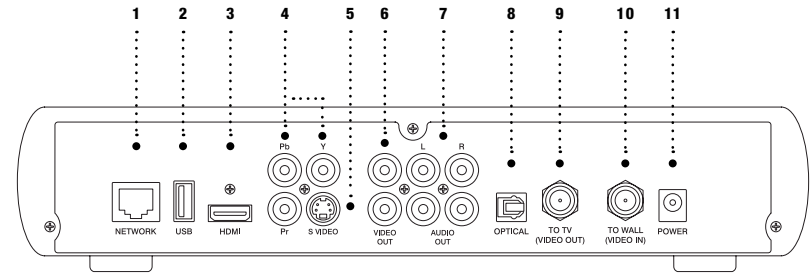
1. Power – Powers on and off the set-top box. When held for more than 5 sec the set-top box is restarted. Green light indicates that the power is on.
2. USB Port – Not supported at this time, reserved for future use.
3. Link LED – Green light indicates data or programming stream is being received.
4. HD LED – Blue light indicates the set-top box is in high definition (HD) mode (720p or 1080i).
5. Record – Red light indicates program recording. *NOTE: This feature is used with Whole Home DVR service only.
6. Menu – Activates the on-screen menu.
7. Directional Keys – Allows you to change channels and navigate through the guide and menu.
8. OK – Confirms channels or menu options.



FRONT PANEL CISCO CIS430

Set-top boxes with hard drives and those without hard drives have identical front-panel controls and lights; only the size varies.

1. Power – Powers on and off the set-top box. When held for more than 5 sec the set-top box is restarted. Green light indicates that the power is on.
2. Link LED – Green light indicates data or programming stream is being received.
3. HD LED – Blue light indicates the set-top box is in high definition (HD) mode (720p or 1080i).
4. Record – Red light indicates program recording. *NOTE: This feature is used with Whole Home DVR service only.
5. Menu – Activates the on-screen menu.
6. Directional Keys – Allows you to change channels and navigate through the guide and menu.
7. OK – Confirms channels or menu options.
8. USB Port – Not supported at this time, reserved for future use.



REAR PANEL L CISCO CIS430

Set-top boxes with hard drives and those without hard drives have identical front-panel controls and lights; only the size varies.

1. Network – Ethernet port.
2. USB – not currently supported, reserved for future use.
3. HDMI – Input for high definition TV or home theater receiver with HDMI connections.
(Note: LUS Fiber does not support HDMI connections)
4. Y PB R – components to connect video output to an HDTV.
5. S-Video – Video output for VCR or TV with S-Video connections.
6. Video Out – RCA output to connect to TV, VCR, DVD recorder or other device.
7. Audio Out L and R – Left and Right RCA stereo audio output.
8. Optical – S/PDIF audio output to a digital home theater receiver.
9. To TV (Video Out) – Coax output for TV or VCR.
10. To Wall (Video In) – Coax input for home video network.
11. Power – power adaptor connection.

CONTROL UP TO FOUR DEVICES WITH YOUR REMOTE

At the time of your installation your remote was programmed to control your TV and set-top box. Your remote can also control up to two other devices like a DVD player, stereo receiver or home theater system.

ASSIGN DEVICES TO THE MODE BUTTONS

1. Turn on the device you would like to program into your remote.
2. Aim the remote at the device, and press and hold the mode button you want to assign it to (TV, DVD, AUX).
3. Press OK while holding the mode button, and then release them both. All mode buttons will flash twice.
4. Enter 9 2 2 within 10 seconds using the number keypad on the remote. The mode button you previously selected will flash.
5. Press PLAY if the device is a TV or DVD player. Then press FF repeatedly until the device turns off.
6. Press PLAY if you are setting up the AUX button. Then use the number keypad to enter one of the following:
 - 1 for VCR
 - 2 for stereo receiver/tuner
 - 3 for amplifier
 - 4 for home theater in a box
7. Press OK to save the settings.
8. Press the device's mode button, and then press POWER. The device should turn on. Refer to the remote's manual if it does not.
9. Repeat for any other devices.

Now you can operate multiple devices with one remote by using your mode buttons.

CONTROL THE VOLUME

At the time of your installation your remote will be programmed to control your LUS Fiber HD or HD/DVR Digital Receiver and your TV. This includes the VOL and MUTE buttons.

To assign the volume controls to any other device follow the instructions below.

1. Press and hold the STB button. Press OK while holding the STB button then release both. All mode buttons will flash twice.
2. Enter 9 5 5 on the number keypad. The STB button will flash twice.
3. Press the mode button for DVD or AUX if you would like to send the volume control to a device assigned to one of those buttons. The mode button will flash three times.
4. If you want VOL and MUTE to control all devices depending on the active mode press OK. The STB button will flash three times.

CONTROL CHANNEL SELECTION

Channel control buttons like CH/PG and LAST are programmed to affect your HD or HD/DVR Digital Receiver. If you would like to assign channel controls to any or all of the devices assigned to your remote, follow the instructions below.

1. Press and hold the STB button. Press OK while holding the STB button then release both. All mode buttons will flash twice.
2. Enter 9 6 6 on the number keypad. The STB button will flash twice.
3. Press the mode button for DVD or AUX if you would like to send channel controls to a device assigned to one of those buttons. The mode button will flash three times.
4. If you want CH/PG and LAST to control all devices depending on the active mode press OK. The STB button will flash three times.

CONTROL POWER ON OTHER DEVICES

At the time of your installation the POWER button on your remote was programmed to affect your HD or HD/DVR Digital Receiver. If you would like to assign the POWER button to other devices, follow the instructions below.

1. Press and hold the STB button. Press OK while holding the STB button then release both. All mode buttons will flash twice.
2. Enter 9 7 7 on the number keypad. The STB button will flash twice.
3. Press the STB button, it will flash twice. Press the TV button, it will also flash twice.
4. Press DVD and/or AUX to control those devices, each button will flash twice.
5. Press OK once you are finished adding devices and then the STB button will flash three times.

START WITH THE BASICS

TURN YOUR TV ON OR OFF

To begin your new TV viewing experience, you must first turn on your television set.

1. Press the STB button on your remote control.
2. Press the POWER button on your remote control, this will power on your TV and set-top box simultaneously.
 - Your install technician programmed your LUS Fiber remote control so that you can control your television set. If you need to reprogram your remote control at any time, visit LUSFIBER.com for a list or television codes or call 99-FIBER (993-4237) and select option 2.

CHANGE THE CHANNEL

Your new LUS Fiber Video service offers a great new Instant Channel Change feature. You'll notice immediately how fast you can channel surf in order to find something to watch. The Instant Channel Change feature is ONLY available on with LUS Fiber.

- Press + or – on the CH/PG to move up or down one channel.

- Press and hold the CH/PG to scroll continuously through channels.
- Enter a specific channel number on the remote keypad to go directly to that channel.
- Press LAST on your remote control to return to the last channel you were watching.

Browse With Picture-In-Picture (PIP)

See what else is currently playing without leaving your current program. LUS Fiber Video service gives you the ability to flip through current programs and actually see what's on without leaving the program you are currently watching with convenient Picture-In-Picture (PIP) browsing. PIP browsing is **ONLY** available with LUS Fiber.

- Press the up or down arrow keys to view current programs on channels above or below the channel you are watching.
- Press the right arrow key to find out what programs are scheduled to play in the future.
- Press INFO at any time for information about the program listed in the PIP browser.
- Press OK to change the channel to the one you see in the PIP browser. (If the program you select is not currently playing, then you will see the Program info screen.)

ACCESS AND NAVIGATE THE ONSCREEN MENUS

LUS Fiber Video offers you more. The onscreen menus are easy-to-use and a breeze to navigate with your remote control.

- Use the left and right arrow keys to select items on any horizontal menu that appears at the top of any LUS Fiber Video screen.
- Use the up and down arrow keys to select items on any vertical menu that appears when you highlight an item in the top menu navigation.
- Press OK to select your highlighted item.
- Press BACK to go back to the last menu screen you were viewing.
- Press EXIT or EXIT TO TV at anytime to return to TV viewing.



THE MENU BUTTON

The MENU button on your remote control will give you access to all of the great features your LUS Fiber Video service has to offer including enhanced search, channel favorites, parental controls, Video on Demand and more.

Note: Step-by-step instructions on all of the features listed in this section can be found throughout this guide.

1. Press MENU on your remote control. The Main Menu screen appears.
2. Use the left and right arrow keys to select a heading in the Main Menu.
 - Select LIVE TV to access the guide, your favorite channels or the enhanced search feature. See page XXX for more information.
 - Select RECORDED TV to access all programs you have recorded with your Whole Home DVR service. See page x for more information.
 - Select VIDEO ON DEMAND to access the Video on Demand library or to access movies that you have already rented. See page x for more information.
 - Select EXTRAS to access LUS Fiber Applications on Demand. This feature is coming soon.
 - Select SETTINGS to customize your program guide, manage your parental locks, set the viewing aspect ratio for your TV and more. See page x for more information.
3. Use the down arrow key to select any of the options on the drop-down menus that appear under your selected menu heading.
4. Press OK to open selected screens.

THE INFO BUTTON

The INFO button gives you more information about current and future programming. Press this button anytime you would like more information on a selected program. You can also schedule a recording from any Program info screen.

Get Info About The Program You're Watching

1. Press the INFO button on your remote. The Program info screen appears with a brief description of the program including the run time.
2. Press the right arrow key to access information on the cast and crew.
3. Press the down arrow key to record the program one time or to set up a series recording. Press OK to select the desired action. See page x for more information.
4. Press EXIT or EXIT TO LIVE TV to return to the program you were watching.

Get Info About a Future Program

1. Press GUIDE on your remote. See page x for more information on the program guide.
2. Press the right arrow key to highlight a program that is not currently on.
3. Press INFO to view details about the highlighted program and to schedule a one-time or

series recording.

Note: You can also get more information on any program in your results list when using the search feature. See page XXX for more information.

CUSTOMIZE YOUR TV SCREEN FOR HD AND CONTROL SYSTEM SOUND EFFECTS

CHANGE YOUR SCREEN ASPECT RATIO FOR WIDE SCREEN OR HDTV

Aspect ratio is the relationship of the screen's width to its depth. Standard TVs have a 4:3 aspect ratio; widescreen and HDTVs have a 16:9 ratio.

1. Press MENU.
2. Press the right arrow key to navigate to the Settings menu. Use the down arrow key to select Television and press OK.
3. Press the down arrow key to select the Screen aspect ratio and high definition screen and press OK.
4. Use the up and down arrow keys to select from:
 - 4:3 standard definition
 - Widescreen standard definition
 - 720p High Definition or 1080i High Definition, depending on your TV
5. Press OK. The system may ask to run a test to ensure that your desired setting is applied to your TV. Use the arrow keys to continue and press OK again.



TURN SOUND EFFECTS ON OR OFF

As you move through the LUS Fiber Video system you will hear clicks and other sound effects. These sound effects can easily be enabled or disabled according to your preference.

1. Press MENU.
2. Press the right arrow key to navigate to the Settings menu. Use the down arrow key to select

General and press OK.

3. Press OK to select the System Sound Effects screen.
4. Select Mute Sound Effects and press OK.
5. Use the up and down arrow keys to select from the following and press OK.
 - Play sound effects
 - Mute sound effects
6. Select Save and press OK.



FIND WHAT YOU WANT TO WATCH AND CHOOSE FAVORITES

LUS Fiber Video service offers you several ways to find what you want to watch so that you never miss a program. You can even create a Program Guide with only your favorite channels so you only see the channels you are interested in.

USE THE INTERACTIVE PROGRAM GUIDE

1. Press the GUIDE button to display the interactive program guide.
 - Use the arrow keys to scroll through current and future programming options.
 - Use CH/PG to scroll through a page at a time.
 - Use FF/REW to skip ahead/back 24 hours at a time. Your LUS Fiber interactive program guide will allow you to view programming information up to 14 days in the future.
2. Highlight a program to view more information.
 - a. Press OK to view the program if it is currently on. If your selected program is not currently on, then a Program info screen will appear.
 - b. Press INFO to see more viewing options and additional program information like cast and crew.

- c. Press the RECORD button once to record the program. Press the RECORD button twice to record the series. See page x for more information on recording.
- d. Press GUIDE to exit the Interactive Program Guide and resume your viewing.

SET UP A PROGRAM GUIDE WITH YOUR FAVORITE CHANNELS

1. Press MENU to access the Main Menu screen. Select Live TV, and then use the down arrow key to highlight Favorites, and then press OK.
2. Select Set up favorites list and press OK. A list of available channels will appear onscreen.
3. Use the up and down arrow keys to select your favorite channels.
 - To add a channel to your list, press OK. A check mark will appear to identify the channel you selected. Press OK again to remove the check mark or to deselect the channel.
 - To remove all selected channels, use the left arrow key to highlight Uncheck all and press OK.
 - To see only the channels you have selected for your favorites list, select View all and press OK.
4. Select Save and press OK once you are finished selecting all of your favorite channels.
5. Press MENU on your remote to view your customized favorites guide. Select Live TV, then Favorites and press OK.



FIND PROGRAMS USING SEARCH

1. Press MENU on your remote. Select Live TV, then search and press OK.
2. Use the arrow keys to select a letter on the onscreen keyboard and press OK. Continue until you have entered your search term.

NOTE: To enter a number, select the 123 button and press OK. This will bring up a number keypad. Select the ABC button and press OK to return to the regular keyboard.

3. The results of your search will appear as you type. The more letters you type, the better your results.
4. Use the right arrow key to navigate to your results list.

5. Use your arrow keys to select a title or name. Press OK to view options.

- If you select a title, you can choose to watch it if it is currently on or record it if it is scheduled to play in the future.
- If you select a name, you will see a list of programs with that actor or director. Select a title and press OK to view or record that program.
- If More... appears next to a title, a list of all programs with that title appears. Select a title and press OK to view or record that program.
- If VIDEO appears next to a title, you can preview or rent the program through the Video on Demand feature. Learn more about Video on Demand on page x.

NARROW YOUR SEARCH

1. Navigate to the Search screen. Select Options on the onscreen keyboard and press OK.
2. Under Filter results select Titles, Video on Demand or People depending on what you are looking for. Press OK.
3. Use the onscreen keyboard to enter your search term. Results will appear as you type. Select from the results list and press OK.

CONTROL THE KEYS TO PARENTAL LOCKS

With LUS Fiber Video service you can control what types of programs can be viewed in your home. You can even hide unwanted information that may appear in the program guide. Use parental locks to make certain channels and types of programming only accessible with a Personal Identification Number (PIN).

1. Press MENU. Use the right arrow key to select Settings and the down arrow key to highlight Parental controls. Press OK.
 - If a lock appears next to Parental locking, then a PIN has already been set and parental locks are in place.
 - If an open lock appears next to Parental locking, then a PIN has been set but no parental locks are in place.
 - If no lock appears, then a PIN has not yet been set.
2. Press OK to select Parental locking.
3. Use your remote to enter your four-digit PIN. If no PIN has been set enter a new four-digit PIN. You will be prompted to enter it again for confirmation.
4. Use the arrow keys to navigate the Parental Locking screen that appear with all of your locking options.

LOCK SPECIFIC CHANNELS

1. From the Parental locking screen use the arrow keys to select Change next to Channels. Press OK.
2. Use the up and down arrow keys to select specific channels from the onscreen list.

NOTE: For faster navigation use the CH/PG button. This will scroll up or down a page.

- Press OK to lock a channel. A lock will appear. Press OK again to unlock the channel.
- Use the left arrow key to select Unlock all and press OK. This will unlock all channels.
- Use the left arrow key to select View locked only to see only the channels you locked.

3. Select Save and press OK.

4. Select Lock. Press OK and then EXIT TO LIVE TV on your remote.

LOCK PROGRAMS BASED ON RATINGS

1. From the Parental locking screen, use the arrow keys to select Change next to US TV Parental Guidelines or Movie Ratings depending on the rating system you would like to lock. Press OK.

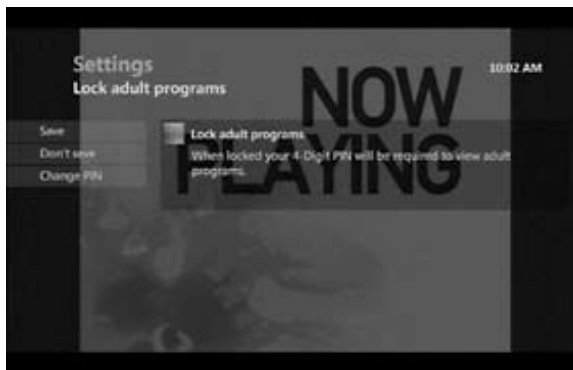
2. Use the down arrow key to select the lowest rating you would like to lock, press OK.

• This will lock all TV program or movies (depending on the rating system you selected) with that rating or higher.

• Use the left arrow key to unlock all ratings by selecting Unlock all and then pressing OK.

3. Select Save and press OK.

4. Select Lock. Press OK and the EXIT TO LIVE TV on your remote.



LOCK VIDEO ON DEMAND RENTALS

1. From the Parental locking screen, use the arrow keys to select Change next to rentals. Press OK.

2. Select Lock renting and press OK. A lock will appear. This will require your four-digit PIN before a Video on Demand rental can be made.

3. Select Save and press OK.

4. Select Lock. Press OK and the EXIT TO LIVE TV on your remote.

TURN OFF LOCKS TEMPORARILY

1. From the Parental locking screen, use the arrow keys to select Turn off locking. Press OK.

2. Select Unlock all TV for 4 hours and press OK.

NOTE: A PIN will still be required to purchase locked rentals.

3. If you would like to turn locks on before the allotted time period, select Lock on the Parental locking screen and press OK.

RESET ALL YOUR PARENTAL LOCKS AND PIN

1. From the Parental locking screen, use the arrow keys to select Turn off locking. Press OK.

2. Select Reset all parental locks and press OK.

3. Select Reset to reset your PIN and to stop using parental locks. Press OK. The next time you access the Parental locks screen you will be asked to create a new PIN.

HIDE CHANNELS IN THE GUIDE

You can customize your channel guide by choosing to hide specific channels. Hidden channels will not appear in the program guide or while browsing. You can still access hidden channels by using the keypad on your remote.

1. Press MENU. Use the right arrow key to select Settings and the down arrow key to highlight Television. Press OK.

2. Select Customize channel guide and press OK.

3. Use the up and down arrow keys to select channels (or use the CH/PG button to scroll through a page at a time). Press OK to hide a channel. The check mark will disappear. This channel is now hidden. Press OK again to unhide the channel (the check mark will reappear).

• To recheck all channels, use the left arrow key to select Check all. Press OK.

• To see only the channels you selected to hide, highlight View unchecked and press OK.

4. Select Save and press OK.

PAUSE, PLAY, REPLAY AND RECORD LIVE TV

If you subscribe to LUS Fiber's Whole Home DVR service, you can control live TV! Your Whole Home DVR records up to 90 minutes of the channel you are currently watching. This means you can pause, replay and record what you're watching so that you never miss a thing.

PAUSE OR RESTART A PROGRAM

1. Press PAUSE on your remote to temporarily stop a live TV program.

2. A progress bar will appear onscreen which will show you the start and end times of your current program, how much time has elapsed and at what point you paused the program. The program will remain paused for up to 90 min. If you cannot return to your program in 90 minutes, simply press record so that you can resume viewing when you are ready.

3. Press PLAY at any time to resume viewing.



REPLAY PART OR ALL OF A PROGRAM

1. Press **REW** to rewind the program you are currently watching.
2. A progress bar will appear onscreen. This will show you the start and end times of your current program and will indicate how far you can go back in time.
 - Press **REW** up to three times to rewind at increasing speeds.
 - Press **REPLAY** to skip back in 7-second increments.
3. Press **PLAY** anytime to resuming viewing.

FAST FORWARD OR RETURN TO THE PROGRAM

If you have paused, replayed or used the rewind feature while watching live TV, you can use the **FF** and **FWD** buttons on your remote to go forward in time.

1. Press **FF** to fast-forward through your program.
2. A progress bar will appear onscreen. This will show you the start and end times of your current program and will indicate how far you can go forward in time.
 - Press **FF** up to three times to advance at increasing speeds.
 - Press **FWD** to fast-forward in 30-second increments.
3. Press **FF** or **FWD** until you reach the end of the green bar in the progress indicator to return to live viewing.

RECORD THE PROGRAM YOU'RE WATCHING

1. Press **RECORD** to begin recording the program you are watching. The recording feature is not available with Video on Demand or Pay Per View.
2. A "Recording" message will appear onscreen and the record LED will light up red on the front of your HD or HD/DVR Digital Receiver to indicate that it is in record mode.
3. Press **STOP** to end the recording at any time and then press **OK**. If you do not manually stop the recording it will automatically stop at the program's scheduled end time.

NOTE: Your Whole Home DVR gives you the ability to watch or record up to three programs at the

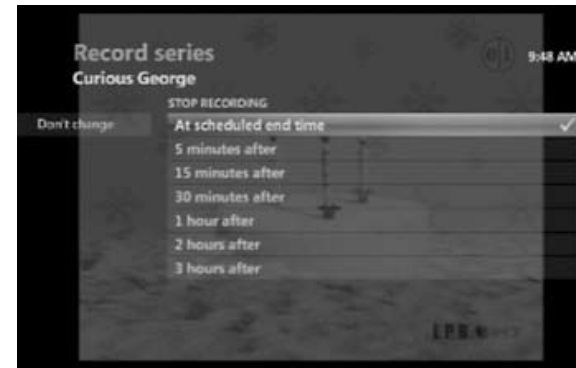
same time whether they are standard definition or high definition.

4. Once your recording is complete it will be saved under the program's title. See page x for more information about playing recorded programming.

ADD EXTRA RECORDING TIME TO THE END OF THE PROGRAM

If you think that the program you are recording will go over its scheduled end time, you can add time to the end of the recording. This happens often with sporting events and season finales.

1. Press **INFO** after the program has begun recording. Use the arrow keys to select Record settings and press **OK**.
2. Select **Stop recording** and press **OK**.
3. Select the amount of time you would like to add to your recording. Press **OK**.
4. Use the left arrow key to select **Save changes** and press **OK**.
5. Select **Watch** and press **OK**. This will return you to your program.



DISCOVER, PREVIEW AND ENJOY YOUR CHOICES WITH VIDEO ON DEMAND

With LUS Fiber Video service you can rent new releases and your old favorites using Video on Demand. Rent movies when you want, watch them when you want and the best part is you never have to leave your home! Oh and did we mention no late fees? Well, there are no late fees. Any rental charges will be added directly to your monthly bill.

RENT MOVIES FROM VIDEO ON DEMAND

1. Access the Video on Demand menu screen by performing one of the actions listed below.
 - Press **VIDEO ON DEMAND** on your remote.
 - Press **MENU**. Use the arrow keys to select Video on Demand. Highlight **Browse videos** and press **OK**.

2. Use the left and right arrow keys to browse categories like New releases and Comedy. Or to search for a particular movie or actor, press MENU. Use the arrow keys to select Video on Demand, then highlight Search and press OK.

3. Use the down arrow key to select from the onscreen results list. Select a title or actor and press OK.

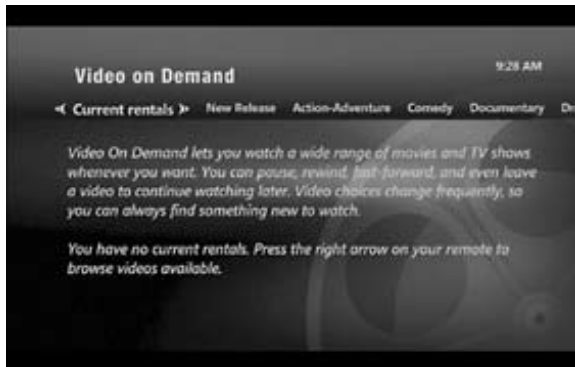
4. A Program info screen appears with information about that movie or program including a summary of the video, price and the rental period.

- Use the down arrow key to select Watch preview to see a preview of your selection. Press OK.
 - Use the right arrow key to view the People Search screen. A list of actors that star in the selected video will appear onscreen along with the film's director.
 - Press BACK to leave this screen and return to the previous screen without renting.
5. Select Rent and press OK. Press OK to confirm your rental and your video will begin.

NOTE: If you have set up your parental locks, you may be asked to enter your PIN before the purchase is complete. See page X for information on setting up parental locks.

6. Select STOP at any time before your video ends to stop watching and continue watching later. Select Done and press OK.

7. Press EXIT TO LIVE TV to resume watching normal programming.



PLAY YOUR CURRENT VIDEO RENTALS

You can access your rentals as often as you like within the specified rental period.

1. Press MENU and scroll to Video on Demand. Highlight X and press OK.
2. Use the right arrow key to select Current rentals and press OK.
3. Use the down arrow key to select the current rental you want to watch. Press OK.
4. You can choose to start watching the video where you left off or from the beginning.

ORDER PAY PER VIEW EVENTS

Live sporting events like WWE, UFC and many others are available through Pay Per View. You can

purchase upcoming events up to 14 days in advance.

1. Press GUIDE. Use the up and down arrow keys to navigate to channel 400.

- Press the right arrow key to find out what's playing in the future.
- Press FF to skip ahead 24 hours.
- Press REW to go back 24 hours.

2. Select the live event or program you want to order and press OK. A Program info screen will appear with details including event time and pricing. Press OK to order.

NOTE: If you have set up your parental locks, you may be asked to enter your PIN before the purchase is complete. See page X for information on setting up parental locks.

3. Press OK to confirm your order. Press EXIT TO LIVE TV to resume watching normal programming.

4. Tune to the event's channel on the scheduled day and time. If you tune in late, you will not be able to rewind to see what you missed.

NOTE: Unlike Video on Demand Pay Per View events must be watched at the scheduled time. You will be charged for any event that you order, even if you don't watch it.

PAYING FOR ON DEMAND RENTALS AND PAY PER VIEW EVENTS

Any orders you place onscreen are automatically added to your monthly bill. You will find them in the Usage Charges section. They will be listed by title with date rented and rental cost. Adult Video on Demand will be listed without a title.

YOUR LUS FIBER WHOLE HOME DVR HAS IT ALL

Your LUS Fiber Whole Home DVR gives you multiple advanced recording features like record 3 programs at once and watch recorded content from any set-top box in the house! You've already learned how to use your remote to control live TV... another feature of your LUS Fiber Whole Home DVR. In this section you will learn how to schedule, manage and view a recorded program or series.

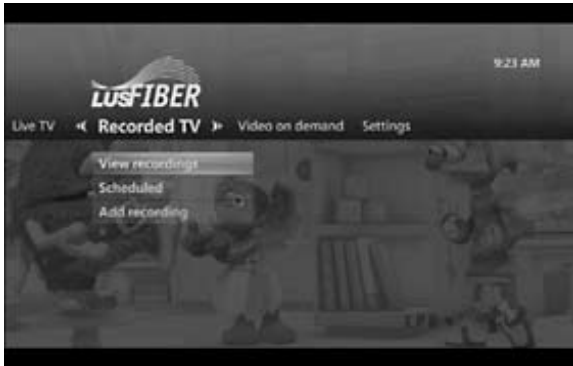


SCHEDULE PROGRAMS FOR RECORDING

There are multiple ways you can record a program that is scheduled to air in the future. You can also set your Whole Home DVR to record one show one time, all episodes of a series and more.

Schedule A Single Or Series Recording From The Program Guide

1. Press GUIDE. Use the arrow keys to scroll through the available content and highlight a program.
2. Press RECORD. A single red dot appears next to the program listing in the guide to indicate that a recording is scheduled.
3. Press RECORD twice to schedule a recording of the same program at the same day and time every week. Three red dots appear next to the program listing in the guide to indicate that a series recording is scheduled.
4. Press RECORD a third time to cancel the recording. All red dots will disappear.
5. Press EXIT TO LIVE TV TO resume watching normal programming.



Schedule A Single Recording From the Program Info Screen

1. Access the Program info screen using one of the following actions:
 - Press INFO while watching a program you want to record. Or
 - Press GUIDE. Use the arrow keys to highlight a program to record and press INFO.
2. Select Record episode and press OK.
3. If you would like to add time to a program that is currently being recorded (in case you think it might run long), select Stop recording and press OK. Select a time and press OK.
4. Select Record and press OK.

Schedule A Series Recording From the Program Info Screen

1. Access the Program info screen using one of the following actions:
 - Press INFO while watching a program you want to record. Or

- Press GUIDE. Use the arrow keys to highlight a program to record and press INFO.
2. Select Record series and press OK.
 3. Use the arrow keys to select the time and press OK.
 4. Select from the following options to limit your recordings:
 - Any day (at the same time)
 - Any day/anytime
 - Any day/anytime/once per day
 5. If you want to limit your series recording to first run only episodes, select First run only under Show type. The default setting is to record every instance.
 6. If you think that the episodes may run long, add extra time to the end of the program by selecting Stop recording. Press OK and select a time.
- NOTE: Your LUS Fiber Whole Home DVR will not adjust if a program's schedule changes unexpectedly. However, planned scheduled changes such as a series moving from 7:00pm to 7:30pm for one week will be detected by your DVR and the episode will be recorded in its entirety.

Schedule A Single Recording By Channel, Time And Date

1. Press RECORDED TV. Or you can press MENU, and then select Recorded TV.
2. Use the arrow keys to select Add recording and press OK.
3. Select Channel and time and press OK. The Manual record screen will then appear.
4. Use the arrow keys to fill in the fields on the Manual record screen.
 - You can elect to keep the recorded program until you delete it or you can allow the DVR to delete it when it is time to make room for new recordings.
5. Select Record and press OK to schedule the recording.



SOLVE CONFLICTS IN RECORDING SCHEDULES

Your LUS Fiber Whole Home DVR can record up to 3 programs at the same time. If you try to record a fourth program, a Conflict screen will appear.



Solve Single Program Conflicts

- To record the new program, select it from the menu on the Conflict screen and press OK.
- To keep what was already scheduled and cancel the new recording, select the previously scheduled program and press OK.

Solve Series Conflicts

- To record all episodes of the new series instead of a previously scheduled series, select Record all episodes of new series from the Recording conflict screen and press OK.
- If you don't want to record episodes that conflict with your previously scheduled recordings, select Record only when no conflict occurs and press OK.

Record An Overridden Program

1. Press GUIDE. Use the arrow keys to navigate to the program that has been overridden (indicated in the guide by a crossed-out red dot). Press OK.
2. Select Resolve conflict in the Program info screen.
3. Select the title of the overridden program and press OK. The previously overridden program will now be recorded instead of the other program.

NOTE: When you resolve a conflict, all of your other scheduled recordings will occur as programmed.



Clear The Conflict Symbol

1. Press GUIDE and use the arrow keys to navigate to the overridden program and press OK.
2. Select Don't record or Cancel series and press OK.
3. Press OK when prompted to confirm. The scheduled recordings will be cancelled and the conflict symbol will disappear. This will not erase programs that have already been recorded.

MANAGE YOUR RECORDINGS FOR BROWSING, PLAYING AND REPLAYING

View Your Recording Schedule

1. Press RECORDED TV.
2. Use the right arrow key to select Scheduled and then press OK. You will see a list of upcoming recordings in the order in which they will be recorded.
3. Use the arrows keys to scroll through the list or use the CH/PG button to scroll a page at a time.
4. Select Series if you would only like to view the scheduled series recordings.



Cancel Future Recordings From The Recorded TV Screen

1. Press RECORDED TV.
2. Use the right arrow key to select Scheduled and then press OK. You will see a list of upcoming recordings in the order in which they will be recorded.
3. If you want to cancel a series, use the right arrow key to select Series and press OK. You will then see a list of your scheduled series.
4. Use the arrows keys to scroll through the list or use the CH/PG button to scroll a page at a time.
5. Select the program or series you would like to cancel and press OK.
6. Select Don't record or Cancel series from the Program info screen and press OK.

Cancel Future Recordings With The Program Guide

1. Press GUIDE.
2. Use the arrow keys to locate and select the program that is scheduled to be recorded.
3. Press RECORD twice to cancel a single recording or once to cancel a series recording. The red dot or dots will disappear.

Check Your List of Previous Recordings

1. Press RECORDED TV.
2. Your recordings will be listed by date with the most recent at the top.
3. Select By title to sort your recordings by program title.
4. Use the up and down arrow keys to scroll through your list of available recordings.

Watch Your Recorded Programs

1. Press RECORDED TV.
2. Use the up and down arrow keys to select the recorded program you would like to watch and press OK.
3. Select Play to watch the program. Or select Resume play to begin watching the program where you previously stopped.
4. Once a recorded program is finished playing a Finished screen will appear. Use the arrow keys to select Done and then press OK.

Control the Recording With The Playback Buttons

- Press FF to skip ahead quickly or FWD to skip ahead in 30-second increments.
- Press REW to go backwards quickly or REPLAY to go backwards in 7-second increments.
- Press FF or REW up to three times to go forward or backward at increasing speeds.
- Press PAUSE to freeze the program. Press PAUSE again to resume viewing.

Stop Playing A Recording

1. Press STOP at any time during a recording to stop viewing.
2. Select Done from the Stopped screen and press OK. You can also choose Start over to watch the program from the beginning or Erase to stop watching and delete it completely.

Delete Existing Recordings

1. In the Recorded TV screen, select Browse recordings and press OK.
2. Select the program you would like to erase and then press OK.
3. Use the arrow keys to highlight Erase and press OK. Press OK again to confirm your selection.

Protect Recordings From Automatic Deletion

1. In the Recorded TV screen, select Browse recordings and press OK.
2. Select the recording you would like to keep of and press OK.
3. Highlight Keep until and then select Space needed or I erase. Press OK.

ANSWERS TO THE MOST-ASKED QUESTIONS ABOUT LUS FIBER VIDEO

WILL THE WHOLE HOME DVR RECORD ON MORE THAN ONE TV IN MY HOME?

You can only set recordings from the master DVR receiver. However, once a recording has been made you can access it in the Recorded TV list from any TV in the house that has a set-top box.

CAN YOU RECORD WITH THE DVR AND WATCH ANOTHER CHANNEL?

Yes, with your LUS Fiber Whole Home DVR you can record up to three programs at the same time. Or you can record two programs at the same time and watch a third program.

CAN PARENTAL CONTROLS BE USED ON VIDEO ON DEMAND CONTENT?

Yes, you can lock Video on Demand content based on rating. You can also lock the purchase feature so that you Video on Demand purchases are not made without your approval. To utilize parental locks you must first set up your Personal Identification Number (PIN). The PIN will be required when someone attempts to access locked content.

DO I NEED A PIN TO RECORD A PROGRAM THAT IS LOCKED BY PARENTAL CONTROLS?

No, you do not have to enter your PIN to record locked content. However, anyone wanting to access the program to view it once it has been recorded (or even while it is recording) will have to enter a PIN.

WHOM SHOULD I CALL IF THERE IS A DISRUPTION IN MY TV SERVICE?

You should call 99-FIBER (993-4237) and select option 2. You will be connected to one of our agents, right here in Lafayette. You should call this number to report any problems you encounter.

TROUBLE-SHOOTING TIPS

THE HD OR HD/DVR RECEIVER WON'T TURN ON

First, check to make sure that the receiver is plugged in. If it is, try plugging different device into the same socket to make sure there is not a problem with electricity flowing to the socket. If electricity is flowing to the socket, there may be something wrong with your remote control. If you are still having problems, call 99-FIBER (993-4237) and select option 2.

THE REMOTE WON'T CONTROL THE HD OR HD/DVR RECEIVER

Press the STB button on the remote control. This will tell the remote that all controls will affect your set-top box. If you are still having problems, call 99-FIBER (993-4237) and select option 2.

THERE IS VIDEO, BUT NO SOUND

First, check to make sure that the volume is not muted. Press MUTE on the remote or + on the VOL button. If the volume is not muted, then try changing the channel to see if the problem is only on that particular channel. You will also want to make sure that all of the connectors are secured properly to the receiver and the TV. If you are still having problems, call 99-FIBER (993-4237) and select option 2.

THE SOUND IS GOOD BUT PICTURE QUALITY IS POOR

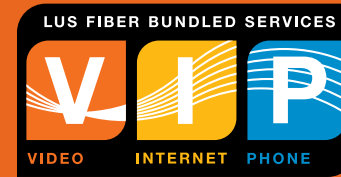
Make sure that all connectors are secured properly to the receiver and the TV. Try changing the channel to see if the problem is only on that particular channel. If you are still having problems, call 99-FIBER (993-4237) and select option 2.

THE HD OR HD/DVR RECEIVER WILL NOT RESPOND

There is a green LED surrounding the receiver's power button that should flash each time a remote button is pressed. If the green light flashes when you press buttons on the remote but the set-top box does not respond to your commands, you may need to restart your receiver. To restart, press and hold the receiver's power button for five seconds. If you are still having problems once the receiver has been restarted, call 99-FIBER (993-4237) and select option 2.

THE REMOTE CONTROL IS NOT WORKING

First make sure there is nothing blocking the path between the remote control and the sensor on the HD or HD/DVR Receiver. Make sure you are aiming the remote directly at the sensor on the receiver and that you are no more than 20 feet away from the receiver. If your remote is still not working, try changing the batteries. If that doesn't work, call 99-FIBER (993-4237) and select option 2.



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